

GENERAL TERMS AND CONDITIONS USE LOCKER ROTTERDAM AHOY

1. Use of a locker is at the user's own risk. Title 9, Book 7 of the Dutch Civil Code regarding 'deposit agreements' shall not apply between Ahoy and user of the locker.
2. A reserved locker cannot be cancelled. Amounts that have already been paid will not be refunded, in case the user decide not to use the locker.
3. Credit card payment: in case of payment by credit card, the amount will be charged immediately.
4. Before using the locker the user must check whether the locker functions. The user is also obliged to hand over any objects found in the locker to the staff of Ahoy.
5. Ahoy cannot be held liable for loss and/or theft of the items/objects given for safekeeping in the locker.
6. Ahoy shall not accept any liability for damage to or loss of items/objects, with the exception of damage caused by intent or gross negligence of Ahoy. Liability for indirect or consequential damage is excluded. Liability of Ahoy is at all times limited to € 150,00 per items/object in the locker.
7. The user is obliged to handle the rented locker with care. The user is liable for damage caused to the locker(s).
8. It is not allowed to keep the following objects/items/goods/products in the locker(s):
 - Objects that are explosive and/or flammable;
 - Object that are harmful;
 - Objects that can cause any disturbance;
 - drugs and/or narcotics;
 - weapons.

Ahoy reserves the right – at expense of the user – to destroy or remove such items/object form the locker, without the user being able to assert any claim in the regard. If damage occurs to goods or persons due to or because of the items/objects in the locker, the user is fully liable for this. The user indemnifies Ahoy against any damages caused by the items/object for safekeeping in the locker.
9. If items/objects are not removed from the locker after closing time or at the end of an event, Ahoy is entitled (but not obliged) to store items/objects elsewhere and/or at a higher rate at the expense and risk of the user, and/or destroy these items/objects without the user being able to assert any claim. Ahoy accepts no liability for damages as a result of the storage and/or destruction of the items/objects.
10. If the user can no longer open the locker, the following procedure applies:
 - a. The user must report to the service personell and/or the porter's lodge;
 - b. In this case, Ahoy is entitled to establish the identity of the user on the basis of a valid proof of identity and the user must be able to describe the item(s)/object(s) in the locker;
 - c. After the user has completed and signed the designated form, Ahoy will make every effort, during the event, to open the locker concerned – at the expense of the user;
 - d. As a user, his/her right has proven to own the itmes/object in the locker, Ahoy will proceed to hand over the itmes/objects from the locker;
 - e. Ahoy is in no way liable for the consequences of opening the locker.